BMRCL's Replies to the Pre-bid queries w.r.t Tender No BMRCL/2025-26/SE0028 Dated 24-10-2025

S.No	Page Number/Section Name	Statement	Query	BMRCL's Response
1	Page 71 of 105	The proposed solution should have inbuilt Anti Ransomware protection for live system as well as backed up data and map drive for endpoints. Also, it should be capable to revert any ransomware infected file to original stage	We request you to change this clause and read it as: "**The proposed solution should have inbuilt Anti Ransomware protection for live system as well as backed up data and map drive for endpoints. Also, it should be capable to revert/restore any ransomware infected file to original stage or recover last known good file"**	Tender condition prevails
2	Page 71 of 105	The proposed solution should have inbuilt Crypto mining protection for live system.	This is OEM limiting clause and we request you to please remove this clause. Also, this is beyond the capabilities a backup software have.	Tender condition prevails
3		Additional Query	We request you to provide the backup frequency and retention details. Like Daily, Weekly, Monthly and Yearly backup for Servers and End-Point.	will be as per BMRCL backup policy which is Daily backup for critical systems, Monthly for non critical systems with 180 days retention policy

Note:
1.The UTP cables should be CAT 6A, Make in India & 500 Points with Casing & Capping to be considered.
2. Points may vary as per site conditions.